

PRIVACY STATEMENT

EUREKA HOTEL GROUP respects your privacy and complies with the National Privacy Principles and Privacy Act 1988. Unless you give us explicit consent to act otherwise, the following policy will govern how EUREKA HOTEL GROUP handles your personal information and safeguards your privacy.

Our Commitment

EUREKA HOTEL GROUP is committed to complying with the Privacy Act 1988 National Principles for the Fair Handling of Personal Information developed by the Australian Federal Privacy Commissioner

What Information Do We Collect and How Will We Use It?

Certain personal information is collected when you contact us, including but not limited to your name, gender, date of birth, email address, mobile phone number, address and your interest (responses and feedback).

We use your personal information to:

- Administer and manage the EUREKA HOTEL Rewards system
- Respond to any query raised by you or any participant in the EUREKA HOTEL Rewards system
- Facilitate our internal business operations, including fulfilment of any legal requirements and confidential systems maintenance and testing.

If you have opted to receive promotional materials from us, then you will receive emails, posted mail or mobile SMS messages from us to inform you of up and coming events and special offers of interest to you.

Your information will be held in the strictest confidence. EUREKA HOTEL will not disclose, share or sell any personal information about you to any third party. However, in some circumstances, we may disclose your information to our contractors and service providers, but only to the extent necessary to operate our business or provide you with the products and/or services you have requested. We require these organisations to agree to our Privacy Policy and to strict conditions governing how your personal information may be used.

Security of Personal Information

We will make all reasonable endeavours to protect your personal information securely against unauthorized use and access. Your personal information will be recorded, amended and used only by authorized persons who are required to keep your information confidential.

Checking and Updating Your Information

You are welcome to request details of the personal information that we hold about you. To do so, please contact our Privacy Officer (see below for contact details). We may require personal identification before providing you with details. If you wish to update or change the personal information we hold about you, please contact our Privacy Officer. We may require up to 30 days to update our records.

Unsubscribe

You can opt out of receiving contact from us at any stage simply by writing to us at Eureka Hotel Group, 540 Port Road Allenby Gardens SA 5009 or contact your local EUREKA HOTEL GROUP venue.

Privacy Officer

If you have any questions regarding this privacy policy, you may contact our Privacy Officer by calling (08) 7087 6873, or writing to: "Eureka Hotel Rewards Privacy" EUREKA HOTEL GROUP, 540 Port Road Allenby Gardens SA 5009 or email dmccann@hcs.on.net

Changes to the Privacy Statement

EUREKA HOTEL GROUP is committed to comply with any laws introduced to strengthen the protection for your privacy. Our Privacy Statement will be reviewed and may be revised from time to time.

We reserve the right to change our privacy policy at any time and notify you by posting an updated version of the Privacy Policy on our website. Any changes to our Privacy Policy shall be deemed to take place on the date the changes are posted to all Eureka Venues websites. We encourage you to regularly review these policies.

Further Information on Privacy

For further information about privacy issues and the protection of privacy, visit the Office of Federal Privacy Commissioner's website.